



Role Description

This is a volunteer position for Cubed! Events Limited.

Title: Moderator

Department: Moderation

Unit: Operations

Responds to: Staff Management Lead

Summary

As a moderator at Cubed! you are the front-line support for our attendees and exhibitors. You'll answer questions, provide support, and ensure that the rules and community guidelines of Cubed! are met. This is a position of trust: moderators hold moderation powers, handle sensitive reports, and interact directly with community members of all ages.

Responsibilities

- Moderate the In-Game event and Discord server in accordance with the Cubed! rules and community guidelines
- Assist with Booth Building moderation, answering questions and performing checks against the booth guidelines
- Provide support and answer questions from attendees and exhibitors where needed
- Recognise and escalate safety concerns promptly
- Apply the rules fairly and consistently, including with people you know
- Handle reports and moderation actions with discretion and confidentiality

Desired Skills and Traits

- Strong communication and organisational skills
- Ability to work with a team and take direction from leads
- Sound judgment: knowing when to act, when to de-escalate, and when to escalate
- A desire to deliver the best possible event for the community
- Ability to commit at least an average of 5 hours a week to Cubed!, ramping up towards the event
- Previous moderation or community experience is a plus, formal or informal
- Experience attending Cubed! Previously

To apply, please email volunteer@cubedcon.com with the 'Role Title' as the Subject. Include; why you want the position, applicable skills and previous applicable projects or experience.

Cubed! The biggest free-to-play convention held inside Minecraft that aims to raise money for Special Effect. The event is organised and produced entirely by a dedicated team of volunteers, each contributing their time and effort to create an exceptional experience.